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## 321 FLOORS

321-268-8470  
321floors@gmail.com

November 21, 2024

716 West Ave.  
Cocoa, FL 32927

321 Floors (“we,” “our,” or “us”) is committed to protecting your privacy. This policy outlines how we collect, use, and protect information provided when you interact with our text messaging service. By opting into our text messaging program, you agree to the terms outlined in this policy.

### 1. Information We Collect

When you sign up for our text messaging services, we may collect the following information:

- Your mobile phone number
- Details of your interactions with our messages (e.g., timestamps, message delivery, and responses)
- Any information you provide directly in your messages to us (e.g., feedback, inquiries)

We do not collect sensitive personal information through text messaging.

### 2. How We Use Your Information

We use your information for purposes including, but not limited to:

- Responding to your inquiries or requests
- Improving our text messaging services
- Ensuring compliance with legal and regulatory requirements

We do not share your data with third parties for marketing purposes. 321 Floors will not sell, rent, or share the collected mobile numbers

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### 3. Your Consent

By opting into our text messaging program, you consent to receive text messages from us at the number you provided. Consent is not a condition of purchase, and you may opt out at any time.

### 4. Opt-Out Process

You can stop receiving text messages at any time by replying "STOP" to any message. After opting out, you may receive one final confirmation message. You can also contact us at [321-482-0565] for assistance.

### 5. Data Security

We implement reasonable safeguards to protect your information from unauthorized access, disclosure, alteration, or destruction. However, no transmission over the internet or storage system is 100% secure.

### 6. Message Frequency and Rates

Message frequency may vary depending on your interaction with us. Standard message and data rates may apply. Contact your mobile carrier for details on your plan.

### 7. Changes to This Policy

We may update this Privacy Policy to reflect changes in our practices or legal requirements. We encourage you to review this policy periodically. Changes will be effective upon posting to our website or other communication methods.

### 8. Contact Us

If you have questions or concerns about this Privacy Policy, please contact us at:

321 Floors

321floors@gmail.com

321-268-8470